



01

Offer Advice

We have a support team that answers customer questions, such as MOQ, product types and estimated costs, for preliminary assessment purpose. Customers can also find additional information from our website oscsocks.com



02

Customer Requirements

Specifications, material, color, pattern, logo/font, packaging, order quantity and artwork file (.ai, .psd, .pdf, .jpeg) can be sent via WhatsApp, We Chat or email us at sales@oscsocks.com



03

Pricing

Once the preliminary requirements are confirmed, please send name, address, contact number for us to issue a quotation. Reply to onfirm the price, conditions, and delivery (depending on the quantity and time of ordering).



04

Product Sample

Product sample will be created before bulk production. For existing customers, samples are free of charge. Otherwise, sample fee is 2,000 THB or 70 USD per style refundable upon purchase. Sample lead time is no more than 10 days.



05

Deposit Payment

When the sample is confirmed and customer is ready to order, deposit payment of 50% is to be paid before bulk production, the balance amount will be paid when production is completed and ready for delivery.



06

Balance Payment & Delivery

Customer settles the balance payment once product is ready to be shipped. Order will delivered or shipped on the appointed delivery date. The order can be delivered to customer's location, shipping port, or be picked up at the factory.



07

After-sales Service

We will be doing a follow-up. Customer can notify us immediately if any feedback. Our two sales offices are based in Bangkok. Over 10 staff are ready to assist you.

Contact Us

Our Support Team



Overseas Rayon Industrial Co., Ltd.

122 Tiwanon Rd Bangkadi Muang Pathum Thani 12000 Thailand

Open Hours : Monday – Saturday 08:00am. – 05:00pm.



Factory: Tel (66) 2 501 2110 | Fax (66) 2 501 2111

Sales: Tel (66) 2 224 5440 | Fax (66) 2 622 6643

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